

North Yorkshire Council

Harrogate & Knaresborough Area Constituency Committee

4 June 2026

Community Safety and CCTV Service Annual Update

1.0 PURPOSE OF REPORT

- 1.1 To provide Members with an annual update on the work of the Community Safety & CCTV service in the Harrogate & Knaresborough areas. This will include a focus on Community Safety Hubs, CCTV and the wider strategic Community Safety Partnership thematic work areas.

2.0 SUMMARY

- 2.1 The report provides an overview of Community Safety, CCTV & wider thematic delivery and the priorities for the year ahead.

3.0 COMMUNITY SAFETY HUB UPDATE

- 3.1 Community Safety Hubs remain an integral delivery model with a consistent approach now agreed for North Yorkshire alongside North Yorkshire Police. This includes dedicated police resources working alongside NYC Community Safety Officers at co-located sites.
- 3.2 Roles and responsibilities have been clearly defined with the Community Safety Hubs (CSH's) providing a coordinated partnership problem solving approach to tackle local issues and concerns by making best use of the legislative and voluntary provisions. There is a focus on early intervention through the development of Young Person Multi Agency Problem Solving Meetings.
- 3.3 The CSH's report to the Community Safety Partnership (CSP) through the Joint Delivery Group (JDG). The function of the JDG is drive the delivery of community safety locally and have a vision for the future in an area of work that continues to evolve
- 3.4 The Community Safety & CCTV Service has developed and adopted an Antisocial Behaviour Framework that aligns with the tools and legislative powers. Training has been delivered to provided enhance skills to the Teams.
- 3.5 Outlined below is a summary of some of the key activities delivered during 2025-26:
- **Anti-Social behaviour (ASB)** – neighbour disputes, anti-social behaviour committed by young people, street drinking, disruptive behaviour in residential areas, ASB associated with town centres.
 - **Early Intervention and Prevention** – utilising civil tools and powers, formulating an anti-social behaviour framework, strengthening information sharing between partners for swift intervention and coordinated approach.
 - **Tools and Powers** – utilising the ASB tools and powers available to us where necessary to address and prevent anti-social behaviour, crime and disorder. Including ASB warning

letters, acceptable behaviour contracts, ASB case reviews, community protection warnings and notices, civil injunctions, criminal behaviour orders and closure orders.

- **Properties** – closure of properties associated with anti-social behaviour, disorder and nuisance to our communities, in conjunction with North Yorkshire Police and Housing colleagues.
- **Children and Young People** – introduction of Children and Young People Multi-Agency Problem Solving meetings and implementation of ASB framework to facilitate a coordinated and robust approach to addressing young people coming to notice and committing anti-social behaviour through a consistent 3 staged approach.
- **Target Hardening Approach** – identification of repeat hotspot locations, conducting visual audits in conjunction with relevant partners to identify opportunities for environmental changes and target hardening to create safer environments.
- **Project Spotlight** – Harrogate Town Centre - Project Spotlight is a joint initiative led by North Yorkshire Council and North Yorkshire Police focussing on Harrogate town centre to tackle anti-social behaviour, street crime and retail theft through engagement, enforcement, education and prevention.
- **Retail and Nighttime Economy** – Christmas campaign around getting home safely, engagement with premises, joint activity with North Yorkshire Police and licensing, distribution of material to raise awareness on key messages and support with domestic abuse campaigns, deployment of Night Marshals on key dates and times over busy Christmas period, training day undertaken to educate staff on key themes such as Martyn's Law, Hate Crime, SCaN and Emergency Bleed Kit demonstration and funded K9 patrols around Harrogate town centre.
- **Community Engagement and Reassurance** – throughout the year 38 sessions have taken place in residential areas and high footfall areas which focus on specific issues and provide reassurance to our communities following trends in crime or to support national weeks of action.
- **Support with Operations** – Community Safety Hubs have supported North Yorkshire Police Operations, including multi-agency days of action, such as Operation Tornado, where we have supported with community reassurance following executed warrants and coordinating partnership involvement in executing other methods of enforcement.
- **Professional Development** – investing in our officers to receive external training to support with utilising tools and powers.

3.6 Outlined below are the local priorities for 2026-27:

- **Nighttime Economy and World Cup** – joint work with NYC and NYP licensing teams on joint projects and engagement, utilise links with CCTV, enforcing banning orders and ensure venues are utilising Radio Link scheme, promotion of consequences for proxy sales, utilise CAP resources, anti-spiking initiatives, deployment of Night Marshals scheme on football match dates to provide safety and reassurance to mitigate risk behaviours and be a link between venues and agencies during a busy period.
- **Anti-Social Behaviour** – in the Boroughbridge, Knaresborough and Harrogate areas there are ongoing problems with young people riding e-motorbikes and scooters in an anti-social manner. Working alongside Neighbourhood Policing teams to deter, apply interventions to individuals and enhance intelligence gathering with a look to also exploring target hardening opportunities in repeat locations.
- Harrogate town centre – groups of young people underage drinking, causing ASB and committing public order offences. Joint working with North Yorkshire Police, CCTV and exploitation teams, coordinating multi-agency meetings, initiating frameworks and intervention tools to deter and address these behaviours.

- Residential areas - exhibiting ASB around properties. Working alongside NYC housing colleagues and housing associations to ensure proportionate tenancy enforcement and encourage accurate reporting from neighbouring residents.
- **Utilising Tools and Powers** - The Community Safety & CCTV service, as part of service development, is committed to the continuous professional development of the staff team. During the last year all staff have received training around Civil Injunctions, Closure Orders, Statement taking and Community Protection Warnings and Community Protection Notices. Our aim is to ensure effective use of all tools and powers available to the Community Safety Hubs within the [Anti-social Behaviour, Crime and Policing Act 2014](#), and consistent use in the application of these across North Yorkshire.
- Currently 8 Criminal Behaviour Orders have been compiled ready for court, for repeat offenders across the Harrogate area committing retail crime, ongoing ASB incidents and public order offences.
- Currently 2 Community Protection Warning letters have been issued in Knaresborough and Harrogate to address ongoing anti-social behaviour in residential areas.
- **Community Engagement** - Throughout the year, 38 engagement sessions have been delivered across residential communities and high footfall areas. These sessions have been targeted to address specific issues, respond to emerging crime trends, and provide reassurance to local residents. There has also been a continued focus on sharing best practice within Community Safety teams to ensure that engagement approaches are effective, inclusive, and reach all members of the community.

3.7 Appendix A provides a summary of performance information relating to Community Safety during 2025-26.

4.0 COMMUNITY SAFETY PARTNERSHIP

4.1 To ensure alignment with other Community Partnerships across the country a decision was agreed to adopt a new logo that visually reflects both Community and Safety along with renaming the partnership to Safer North Yorkshire. Members of the partnership agreed that this is a positive move forward. The 2025-26 annual report has been agreed by members.

Safer North Yorkshire Partnership have implemented an annual face-to-face partnership development day for all members to attend in September following the overall agreement that the previous year's meeting was successful in bringing members together to take a proactive approach and commitment around delivering the strategic priorities

The Harrogate Community Safety Hub undertakes work that supports the strategic priorities of the North Yorkshire Community Safety Partnership. This work is driven by the Partnership Team within Community Safety and supported by staff members of the locally based Community Safety Hubs.

Here is a link to the [North Yorkshire Community Safety Partnership Strategic Plan 2024 – 2028](#).

4.2 Domestic Abuse

Local Aim

“We will focus on prevention by proactively increasing understanding of healthy relationships across all age groups, while raising awareness of domestic abuse to ensure early identification and the promotion of specialist services. Our aim is to provide support early and ultimately eradicate abuse.”

Stalking Awareness Week: 21.04.25 to 25.04.25

Safeguarding Week: 16.06.25 to 20.06.25

16 Days of Action: 25.11.25 to 10.12.25

Male Victims of Domestic Abuse: 13.04.26 to 17.04.26

To support these key campaigns and to ensure a strong local presence, community engagement events were delivered across the county. These events enhanced visibility of domestic abuse issues and strengthened community awareness.

The events provided valuable opportunities to involve partner agencies, ensuring that residents could access immediate, informed advice, while clearly demonstrating the strength and consistency of local partnership working. Partner organisations included: North Yorkshire Police, Independent Domestic Abuse Service, North Yorkshire Fire & Rescue Service, St. Giles Trust, and NYC colleagues from a range of services.

Locations were selected to maximise reach and engagement, reflecting the focus of each campaign. Engagement was achieved across a diverse range of settings including colleges, hospitals, local markets, libraries, community centres, leisure centres, supermarkets, and community cafes. This approach ensured contact with a broad cross-section of the community, including harder-to-reach groups. Events were supported by a range of resources aimed at prompting meaningful conversations, raise awareness of key issues, and equip individuals with practical information to take away.

To extend the impact beyond face-to-face engagement, a coordinated communications approach was implemented. This included social media posts, radio coverage, a press release and both internal and external newsletters. Collectively, these channels significantly amplified campaign reach and reinforced key messaging across the county.

4.3 Preventing and reducing serious violence

The Serious Violence Duty was introduced through the Police, Crime, Sentencing and Courts Act 2022. The Duty emphasises a whole-system, multi-agency approach and requires partners to share information, jointly assess local need, and coordinate interventions

A partnership approach to understanding and reducing serious violence and identifying the nature of violence within our local communities is supported by the North Yorkshire & York Strategic Needs Assessment (SNA) of Serious Violence (2025/2026) has recently been published.

Across North Yorkshire the completion of the siting of over 20 knife bins in 17 locations with an interactive map enabling residents to locate exact location of their local bin. The bins are emptied by North Yorkshire Police on a regular basis who safely dispose of the items. In addition, 45 bleed kits have been installed proactively supporting the duty.

The Community Safety Hubs support the duty with a proactive and operational approach which includes the Clear, Hold, Building initiative in Barrowcliff Ward of Scarborough, Project Community – a multi-agency approach giving a visible presence in our communities and Children's Multi-agency Problem Solving meetings to support young people on the periphery of anti-social behaviour.

Training and Community Engagement – a significant undertaking of mandatory training for all Community Safety Hub teams around the tools and powers within their remit to ensure a consistent approach to tackling anti-social behaviour (ASB).

4.4 **Standing Together to Tackle Hate Crime, Radicalisation and Extremism**

North Yorkshire governance for Prevent and Protect & Prepare

North Yorkshire Council's Community Safety and CCTV Service lead on the 'Protect and Prepare' and 'Prevent' strands of the CONTEST Strategy. To support compliance with the Prevent Duty 2015 and the Terrorism (Protection of Premises) Bill (Martyn's Law), both internal NYC strategic groups and local multi-agency groups have been established and are now well embedded.

The local multiagency groups cover the following areas:

- West (Ripon, Richmond, Skipton, Northallerton including its outer areas of Northallerton)
- Central (Harrogate, Selby, Knaresborough, Ainsty)
- East (Scarborough, Whitby, Thirsk, Malton, Easingwold)

Each of these local group's report on their local activity directly into the York & North Yorkshire Prevent Partnership Board, the NYC Strategic Protect & Prepare Group both chaired by the Assistant Chief Executive (Local Engagement Directorate), Safer North Yorkshire (North Yorkshire Community Safety Partnership) and the York & North Yorkshire CONTEST Board.

North Yorkshire Channel Panel is a multi-agency group that assesses individuals who may be vulnerable to radicalisation and develops tailored support plans to reduce their risk, safeguard them, and steer them away from extremist influences. North Yorkshire Channel is chaired by North Yorkshire Council Head of Community Safety and CCTV and meets monthly and continues to be a busy space.

Local activity/engagement

- Locality bases workshops to support the annual review of the Counter Terrorism Local Profile (CTLP) engaging 100 practitioners across the county.
- Annual Multi Agency Prevent Champions Event 13th May 2026 engaging 80 safeguarding practitioners from a variety of organisations.
- North Yorkshire Council's 'Martyns Law' Engagement Conference was hosted on 26th September 2025 in which Figen Murray was the main speaker. The event attracted over 170 participants from across the local retail and hospitality businesses, event organisers and community and voluntary sector.
- Local SCaN/ACT and Martyns Law awareness sessions delivered in partnership with Counter Terrorism Security Advisors across localities to local retail businesses and community and voluntary groups.
- Additional counter terrorism support offered to major annual events taking place across North Yorkshire.
- Quarterly North Yorkshire 'Protect and Prepare' newsletter for partners to help inform partners of both national and local information.

Hate Crime and Community Cohesion

The York and North Yorkshire Inclusive Communities Joint Coordinating Group continues to work in partnership to address hate crime while strengthening more inclusive, cohesive and resilient communities across the region.

Hate Crime Awareness Week (11 October 2025)

Activity during Hate Crime Awareness Week included a range of local engagement initiatives across the county, working alongside businesses, MENCAP and a local theatre group to raise awareness and promote inclusion.

As part of the week, Safer North Yorkshire hosted a Hate Crime Conference attended by around 100 professionals from a wide range of organisations. The event featured national and local speakers, alongside powerful contributions from individuals with lived experience. The conference also marked the launch of the York and North Yorkshire Hate Crime and Community Cohesion Plan on a Page (2025–2028) [Y&NY Hate Crime and Community Cohesion Plan on a Page 2025-2028.pdf](#), which sets out a shared vision:

'To work together to create a future where hate has no place, where communities are empowered, their voices are heard, and everyone feels valued and accepted—supporting York and North Yorkshire to be the safest and most welcoming place for all.'

Hate Crime Awareness and Champions accredited training has been delivered jointly by North Yorkshire Police and North Yorkshire Council to a variety of organisations including NYC Health and Adult Service, NYC Housing Management Teams, NHS Teams and Community and Voluntary Sector.

5.0 PUBLIC OPEN SPACE CCTV

- 5.1 A strategic review of public space CCTV arrangements has been initiated. The review is being led by Alastair Taylor (NYNet) and reports to a strategic steering group chaired by Rachel Joyce, Assistant Chief Executive, North Yorkshire Council. The steering group includes representation from across the Council, including procurement and information governance, as well as partners from the York and North Yorkshire Mayoral Combined Authority and North Yorkshire Police. The review will undertake a comprehensive assessment of current arrangements, evaluating the effectiveness, efficiency, and compliance of existing systems. It will make recommendations to ensure that CCTV provision continues to support community safety, crime prevention, and public confidence, while fully respecting privacy and legal obligations. The steering group is meeting on a monthly basis. The review is currently in the evidence-gathering phase, with engagement and consultation taking place across key stakeholders, including a questionnaire to Parish Councils. It is anticipated that initial findings and recommendations will be presented to the steering group in early summer, with further reporting and decision-making to follow.
- 5.2 The Harrogate CCTV Control Room has integrated the cameras from Northallerton, Bedale, Thirsk, Stokesley, Selby, Tadcaster & Sherburn in Elmet into the 24-hour service. This process has maximised the use of NYNET fibre infrastructure and has also included upgrading of some existing cameras to digital quality. The control room has live radio communications to North Yorkshire Police via Airwaves.
- 5.3 The cameras are registered with the Information Commissioners Office (ICO) for the prevention and detection of crime. The cameras are not used for any enforcement purposes, traffic management, monitoring of roadworks or weather relates issues. The CCTV Service liaises with other departments, and reports concerns or risks that may be identified through routine surveillance. The Highways Team at Boroughbridge depot have view only access to a specific number of cameras to assist with their planning, they do not utilise the system for any enforcement work.
- 5.4 The majority of evidence is produced for North Yorkshire Police via a Service Level Agreement. This is provided electronically to their cloud-based system NICE. This allows quick time provision of data and saves time for police officers as there is no requirement to attend the CCTV Control Room. Airwaves radio allows CCTV to speak direct to the force control room and officers on duty. A live feed also exists to the police station at Harrogate.

- 5.5 Further capital investment is planned to continue the upgrade of analogue to digital cameras in Harrogate & Knaresborough during 2026-27.
- 5.6 The Harrogate CCTV Control Room is responsible for the coordination of the Harrogate District Businesses Against Crime Partnership (HDBAC). This includes the regular production of intelligence packs and partner briefing concerning shoplifting, travelling criminals and organised crime impacting on our towns. This includes working alongside Business Improvement Districts (BIDS) and shoplifting leads within North Yorkshire Police.
- 5.7 Appendix A provides a summary of CCTV performance during 2025-26.

6.0 RECOMMENDATIONS

- a) Annual updates are presented to the Area Committee alongside colleagues from North Yorkshire Police.
- b) Feedback is provided on the Strategic Review of Public Open Space CCTV across North Yorkshire.

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Community Safety & CCTV Performance Summary 2025-26 Harrogate & Knaresborough

KNIFE BINS	Date Installed	Total No of deposits	No of deposits 2025-26
Harrogate, Dragon Road Car Park, Harrogate	January 2023	3,951	1,486
Fisher Street Car Park, Knaresborough	February 2025	547	547
Morrisons Car Park, Boroughbridge	February 2025	224	224

BLEED KIT LOCATIONS
UK Bleed Control Kit Map Register & Find Nearby Emergency Kits
Jennyfield Styan Community Wellbeing Hub, Grantley Drive, Harrogate
Bilton Methodist Church, 205 Skipton Road, Harrogate
Community House, 46-50 East Parade, Harrogate
Fairfax Community Wellbeing Hub, Fairfax Avenue, Harrogate
Library Gardens, Victoria Avenue, Harrogate
St Peters Church, Cambridge Road, Harrogate
Fern House, Spa Lane, Starbeck, Harrogate
Crescent Gardens Public Toilet, Crescent Gardens, Harrogate
Stockwell Community Wellbeing Hub, Stockwell Avenue, Knaresborough

ASB Management, Tools & Powers	
Orcuma Cases – coordinated by the CSH	51
Orcuma Enquiries – referred into the CSH	858
Criminal Behaviour Orders (CBO's) (granted 2025-26)	4
Closure Order (LA or Police led) (granted 2025-26)	Partial = 1 Full = 1
Community Protection Warnings (CPW) Issued by the CSH	0
Community Protection Notices (CPN) Issued by the CSH	0
Acceptable Behaviour Contracts (ABC) Issued by the CSH	2
Antisocial Behaviour Case Reviews (formally Community Trigger)	1

Public Open Space CCTV Cameras	Total number of cameras per town	Total No of Incidents	Top Types of Incidents – 2025-26
Harrogate & Knaresborough	55 8 Total = 63	2021/22 - 3489 2022/23 - 3823 2023/24 - 4245 2024/25 - 4096 2025/26 - 2996 April 2026 - 431	Traffic observations 605 Concern for welfare/Missing 493 Suspect person/ Observations known offender 372 Anti-social behaviour 312 Shoplifting 209 Assault / Violence 206

CCTV Reviews for NYP	CCTV Evidence Produced NYP	Note
40 hours 50 mins total time spent by operators reviewing footage	156	Each clip is usually a few minutes in length showing the actual incident Routine surveillance is undertaken daily to support police colleagues
Annual Recharge to NYP	£17,621 excl VAT	This figure includes Ripon recharges

Business Crime Membership	Harrogate & Knaresborough	Ripon	Total Membership
Retail	47	22	
Night- Time Economy	22	3	
Total	69	25	94

Note: Ripon BID Fund the Radios for the town